

Bootstrap's Service Offerings to Utilities (Gas & Electricity)

Bootstrap Technologies is one of the fastest Growing Total Outsourcing services Company with many clients across the world. Bootstrap specialized in working with Gas and Electricity Utilities Company across the world. It has capabilities to help in Improving the overall Business Performance. Bootstrap Invested in global partnerships with many companies like Oracle, Microsoft and SAP

Why do more than 2,500 utility companies rely on Oracle Applications?

Only Oracle powers the information-driven enterprise by offering a complete, integrated solution for every segment of the utilities industry—from generation and transmission to distribution and retail services. And when you run Oracle applications on Oracle technology, you speed implementation, optimize performance, and maximize ROI

Bootstrap Technologies is Leader in offering Oracle Solutions to Utilities

- 10 of the top 10 Global 500 electric and gas companies run Oracle
- 20 of the top 25 U.S. electric companies run Oracle
- Oracle offers the only complete solution for utility companies

Key Products for Utilities

- Oracle Enterprise Asset Management
- Oracle Field Service
- Oracle Projects
- Oracle TeleService
- Oracle iSupport
- Oracle Depot Repair
- Oracle Application Server
- Oracle Utilities Customer Care and Billing
- Oracle Utilities Mobile Workforce Management
- Oracle Utilities Network Management System
- Oracle Utilities Work and Asset Management
- Oracle Database 10g
- Oracle Utilities Meter Data Management

Business Drivers

Adapt and Thrive in the Changing Business Environment

Address the "Green Agenda"

Improve Customer Management

Oracle Enables You to

- Manage an increasingly complex business
- Produce and deliver as cost-effectively as possible

- Reduce pollution
- Increase efficiency

- Manage customers more profitably
- Exceed customer expectations at an affordable cost

Electricity Applications

Why do 20 of the top 25 U.S. electric companies run Oracle technology?

Oracle helps you meet all your business challenges with a powerful combination of technology and comprehensive, preintegrated business applications, including key functionality built specifically for electric utilities.

- Optimize Work Planning and Execution
- Streamline Field Service Operations
- Improve Customer Responsiveness and Issue Resolution

OPTIMIZE WORK PLANNING AND EXECUTION

In the face of both competitive and regulatory pressures, you need proactive work management strategies. Oracle Maintenance Management, Oracle Projects, and Oracle Supply Chain Planning work together seamlessly so you can monitor operational data such as maintenance history, performance trends, and operating conditions—then use this information to proactively manage resources such as inventory, equipment, and skilled personnel. Benefits include reduced asset failures and unplanned downtime, increased asset utilization, lower asset maintenance costs, optimized work scheduling and assignments, and increased regulatory compliance.

STREAMLINE FIELD SERVICE OPERATIONS

Very often you only have direct contact with customers when they experience an outage or other problems. The efficiency with which such issues are handled can profoundly affect customer satisfaction and continuing loyalty after deregulation offers an alternative. Oracle Field Service empowers field technicians with consistent, accurate, and actionable information, from service contracts to inventory levels. By increasing the efficiency of your field service operations, you reduce costs, increase repair quality and service output, and provide rapid response and issue resolution.

IMPROVE CUSTOMER RESPONSIVENESS AND ISSUE RESOLUTION

With new competitive pressures and rising customer expectations, utilities must have a comprehensive view of their customers, and then use this information to deliver value and provide exceptional customer service. Oracle Service and Oracle Customer Data Management improve customer responsiveness and issue resolution by providing a complete view of customer and interaction history; self-service functionality; contract information; and intelligent dispatch of work crews to speed resolution.

Please contact for any of our IT Requirements

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