

Oracle Applications Service offerings from Bootstrap Technologies



Bootstrap Technologies P Ltd fastest growing IT & IT Enabled Services provider based out of India expanding the **Global Oracle Applications Business and Technologies solutions practice**. Bootstrap Technologies planning to hire 250 people in Oracle Technologies and Business Solutions all over the world. Engage world's most exciting Oracle Applications Practice with in your business needs. Bootstrap nurtured versatile technology competence with accomplished teams in Oracle extracting the best of Oracle research and development and well-groomed team of specialists

Be Part of world's most exciting and fastest growing Global Oracle Applications Practice with many Global Customers who are using our world class services.

- Oracle Applications Implementation
- Custom Systems Development
- Oracle Upgrades
- Factory-based Upgrades
- Business Intelligence/Data Warehouse
- Applications Maintenance & Support



Oracle Applications Implementation



Our professionals have experience implementing the various Oracle application functional modules for both public and private organizations. For example, within the accounting and finance modules, this includes experience with multi-level consolidations, cash management, reporting and analysis of financial information. With respect to the manufacturing and distribution modules, our team members bring experience with all aspects of production operations, including supply chain planning, materials management, quality control, customer service and order fulfillment. Our Oracle team members deliver not only in-depth business knowledge, but also experience with multiple full-cycle Oracle ERP implementations.

The following is a summary of the services performed as part of an Oracle implementation:

Implementation Project Management

Bootstrap Technologies provides project management services for implementation of the Oracle Financials and Supply Chain Management applications. This includes on-time, on-budget project management for the initialization, detailed analysis, solution design, solution build and validation, and production transition project phases. Bootstrap Technologies provides project milestones which are delivered with properly documented results, quality assessments and project status reporting for management.

Implementation Consulting Services

Based on a pre-defined implementation methodology, Bootstrap Technologies delivers extensive implementation services covering all tasks from business process mapping to post production support. Primary services include the following:

- Business Process Mapping
- Gap Analysis
- GAAP Analysis (Financials)
- Data Conversion and Migration
- Report Specification and Design
- Application Setup and Configuration

- Conference Room and Production Pilots
- Cut-over Plans
- End-User Training
- Post Production Support

Post Implementation Assessments

A team of senior Oracle application experts will audit the current implementation of Oracle applications and provide a detailed analysis with advice for improving efficiency.

Custom Systems Development



Where the Oracle applications don't quite meet your business requirements, our staff of experienced developers will design and build custom solutions that blend seamlessly into the Oracle applications, to provide additional functions that are vital to your way of doing business.

To preserve your investment in Oracle applications, our systems development team makes sure that you retain the ability to upgrade your Oracle applications after customization. We do this by using the same tools, methods and design approach employed by the Oracle applications development group, and by taking full advantage of Oracle applications design features to minimize upgradability problems.

Bootstrap Technologies offers the following broad-based development solutions:

Oracle Application Custom Development

Bootstrap Technologies will design and build extensions to the Oracle applications, where they don't currently meet your business requirements. In particular, we specialize in building custom sub-systems for those requirements that differentiate your business in your market. It is often just those requirements that cannot be found in an off-the-shelf applications product, even one as strong as Oracle. From simple to complex, the required customizations will be built to look and feel just like Oracle applications, and will be fully upgradable.

Interfaces between other Application Systems and Oracle Applications

Sometimes, rather than build custom extensions to Oracle applications, it makes more sense to add on ("bolt-on") additional 3rd party application systems that perform specialized functions, such as transportation freight rating, or bar code scanning

transaction support for material movement. Similarly, businesses sometimes already have specialized application systems that they retain after purchasing Oracle applications. Bootstrap Technologies can install and implement these applications for you. These systems need to be interfaced to Oracle applications to provide fully integrated support for critical business processes. Bootstrap Technologies is experienced in interfacing these types of systems with Oracle applications. We use Oracle standard data open interfaces and service calls whenever possible, and when Oracle does not directly support a particular type of data interface, Bootstrap Technologies constructs a custom interface using the same design criteria that were employed to build the standard data interfaces.

Oracle Applications Data Conversion

When you purchase Oracle applications, data from your existing legacy systems must be migrated into Oracle applications. Bootstrap Technologies uses a simple but effective method for analyzing your data conversion requirements, determining what must be manually converted vs. programmatically converted, and determining the full data conversion process required for each type of data. We take into consideration data volumes, data complexity, and impact to the business to make the determination. Our intimate knowledge of Oracle's data structures and data open interfaces, along with our understanding of Oracle applications functions, allows us to build the best data conversion solution for your business, once the requirements and processes are understood.

Application Tuning and Development Using Oracle Technology

Do you have applications that are too slow for your business requirements? Our development staff will provide application tuning services for applications constructed with Oracle technology - i.e. Oracle Developer (Forms and Reports), SQL, PL/SQL, Discoverer, and Oracle Applications Server. The most typical response problems come from inefficient applications code. Our Oracle development experts can locate and repair your worst applications performance bottlenecks, and ease your response time woes. Additionally, Bootstrap Technologies provides Oracle development services for businesses that do not use the Oracle Applications ERP suite, but develop and support applications built with Oracle development tools.

Oracle Upgrades



It's been said that the only constant is change. In the last few years, Oracle has released new versions of Oracle E-Business Suite, with Release 12 now available. During this same period, there has also been contention with new database releases and major architectural changes. Clients must now understand and plan for Fusion technology and applications. Bootstrap understands change and helps clients address change. Over the life cycle of any ERP system, upgrades are inevitable. The question is not "Why?" but "When?" We've spoken to many IT managers. Most are asking similar questions. Bootstrap's experience and successful track record with performing Oracle upgrades will help you address and respond to these questions.

We provide the following services when performing an Oracle upgrade:

- Technical architecture planning and design

- Database upgrades
- Application upgrades with new functionality
- Upgrade project management and assessment
- New feature training
- Application server deployment
- DBA expertise
- Development assistance

Bootstrap has an experienced and dedicated team available for coaching and performing upgrade projects. Our experience has come from successful implementations with projects that have involved international, multi-site, and multi-organization complexities.

Factory-Based Upgrades



Bootstrap can prepare your ERP system for e-business with Oracle E-Business Suite.

We upgrade and test in our own Factory first to protect your organization's valuable operations, and we use a unique upgrade toolkit to complete the upgrade quickly and smoothly.

We first take a solution design approach because Release 12 has changed the way some previous features operate. Also, current customizations must be evaluated for Release 12 data model and code changes, which are significant. The solution design is accomplished by reviewing relevant Release 12 functionality, data model and code, comparing it to existing business processes and customizations, determining the gaps, and identifying the future solution. Release 12 versions of 3rd party software must be evaluated for fit and changes in functions. The technical infrastructure differences must be identified and a future solution selected. A data migration solution must be designed for those who are re-implementing.

Every Release 12 migration has one thing in common: All organizations undergoing the migration are already experienced with much of Oracle's technology and the Applications. Bootstrap takes a partnering approach, taking full advantage of your organization's Oracle Applications experience to structure the project for success, and particularly to ensure that your organization gets a thorough knowledge transfer for the ongoing support of their new Release 12 production environment.

Business Intelligence / Data Warehouse



Data warehousing is the process of organizing and archiving historical operational data in a manner that it can be retrieved to assist decision-makers in increasing administrative efficiencies and expanding data access. A data warehouse typically stores historical data related to all aspects of an entity's operations. For example, a typical research university's data warehouse might contain historical data related to admissions, registration, research, human resources, financial services, patient billing, and procurement data. Each of these segments may be represented by a data mart. As suggested by its name, a data mart is a mini data warehouse that is designed to meet the needs of a particular department or function. For example, a university corporate data warehouse may include a financial data mart that financial support persons query in developing trends related to budgeting and spending.

Our Decision Support Services/Data Warehousing (DSS/DW) services provide you with access to timely and accurate data - so that you can make more intelligent business decisions, and apply resources to the highest value-add activities. We offer experienced resources and field-tested implementation methodologies, all in a scalable solution.

Our DSS/DW solutions can include any or all of the following:

Project Management

Decision Support and Data Warehouse projects are unique in that they are driven not by the need to collect data, but the need for people to access the data.

Requirements Gathering

We have decades of experience gathering business requirements and mapping them to an IT-supported application. We can also provide technical support to develop your technical infrastructure requirements.

Solution Design

We can design the solution for you, or simply augment your team with technical expertise.

Data Acquisition

Data acquisition is often the most time-consuming task in a business intelligence/data warehouse project. This task is often the cause of a project going over budget or schedule. Bootstrap minimizes this risk by recognizing it up front and preparing for data acquisition early in the project cycle.

Validation and Testing

Proper testing of a solution is critical to ensuring success. We conduct unit, application, system, stress and user acceptance testing prior to going into production.

Solution Review and Rollout

Prior to an application becoming a production system, it is imperative to review the solution. Unexpected changes made since the onset of the project that may affect the system must also be accommodated. Once completed, Bootstrap will be there to support the customer in rolling out the system.

Tuning and Support

Over time, new software releases, product issues or enhancements may impact your DSS/DW solution. We will keep you informed regarding trends and technology issues that affect your application or offer further improvement. This allows your staff to remain focused on their business activities, rather than the supporting technology.

Applications Maintenance & Support



What we can offer to
Client

- Remote DBA Services
- Platform Migrations
- Applications Support (Functional & Technical Help Desk Services)
- Oracle Apps ERP Custom Development services
- Implementation support services

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